

VOLUNTARY
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**VOLUNTARY ACTION
MERTHYR TYDFIL
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MERTHYR TUDFUL**

ANNUAL IMPACT REPORT

2025-26



Our Impact across the County Borough of Merthyr Tydfil

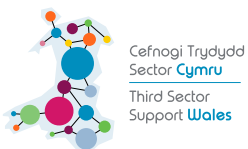
This Annual Impact Report covers the period 1st April 2025 to 31st March 2026 and demonstrates the difference we have made in communities across Merthyr Tydfil.

Voluntary Action Merthyr Tydfil (VAMT) is an umbrella organisation for third sector organisations. We strive to increase the extent, quality and impact of voluntary action in the County Borough of Merthyr Tydfil by supporting, representing and assisting third sector organisations and volunteering. We work with the sector and partners to effect change by enhancing the wellbeing of individuals, organisations and communities.

We are extremely grateful to the ongoing support of our funders, without whom, our work would not be possible.



VAMT is part of Third Sector Support Wales (TSSW), a partnership between Wales Council for Voluntary Action, County Voluntary Councils and Volunteer Centres throughout Wales. The collective endeavour of TSSW is to support the third sector via four key pillars of activity themed around volunteering; good governance; sustainable funding and engagement/influence.



VAMT has 268 members and is connected with many more through local, regional and national partnerships/networks.

Visit www.vamt.net for more information or to become a member.

You may follow us on the following social media:



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The Year at a Glance

597
instances of advice/
support given to
organisations/
stakeholders



282
volunteers
supported
and placed



141
people attended
12
training courses



432
people attended our
fora and events



£302,696
of funding provided to
10 organisations via
3 schemes administered by us



£1,615.413
secured by
20 organisations following
our support

86
third sector
organisations
received direct advice
and support from us



268
members



Foreword from the Chair and Chief Officer

On behalf of our Board of Trustees and staff it is our great pleasure to present the 29th Annual Impact Report. The report serves to give insight into our core work around volunteering; governance; sustainable funding and engagement and influence; as well as our project work and financial performance between April 2025 and March 2026.

As we reflect on the year past, we continue to witness that rising costs (particularly oil), increased demand, and continued pressure on public and charitable funding are creating a difficult operating environment for all. These pressures amplify the importance of sustainable, long-term investment in the third sector and the vital contribution it makes to communities and public services across Wales - a message expertly conveyed by the film *Because We Weren't There* a collaboration via our Third Sector Leaders' Forum (see Page 12).

From shared concern came an exciting new development - One Merthyr - a purposeful collaboration between our Third Sector Leaders' Forum and Local Authority commenced in 2026. Intentionally working together to create a more effective system which tackles the health inequalities agenda, and builds resilience, health and wealth of people and organisations in Merthyr Tydfil. This collaboration is also integral to the 'Merthyr Tydfil – Becoming a Marmot Place' programme which will develop over the next year and a half and we look forward to facilitating the sector's ongoing involvement.

We were incredibly pleased to receive funding from the UK Shared Prosperity Fund which enabled us to increase our reach and support for volunteering across the year. However, the cessation of the programme means the role will not continue. We will, however, remain focused on managing our resources carefully, while protecting the quality and reach of our work and ensuring that we are well placed to respond to changing needs.

Preparation across Wales for a new Senedd has given opportunity to ensure that the experiences and voices of our communities, and the contribution of third sector organisations, are central to the debate about Wales's future priorities. We have welcomed the opportunity to engage members with the development of WCVA's Manifesto and also Building Communities Trust's work on a Communities Policy.

While there is inevitably some uncertainty about what lies ahead, we see this as an opportunity to strengthen our voice, demonstrate our impact and help shape the priorities for the years to come.

None of what we have achieved this year would have been possible without the people and organisations who stand alongside us. We are grateful to our staff and Trustees for their dedication and leadership; to our funders for their confidence and support; and to our members and partners for the relationships, collaboration and shared purpose that strengthen our work. Thank you for believing in our work, investing in our future and for helping us create lasting impact.



Michael Ronan
Chair

Sharon Richards
Chief Officer

Volunteering

As part of our core services we have a Volunteer Centre which is led by our Lead Officer for Volunteering (0.5wte). This year we secured additional funding via the UK Government Shared Prosperity Fund and introduced an additional 1.0wte post to support our service.

The Volunteer Centre provides information, advice, guidance and 1:1 support to individuals wanting to explore volunteering. Each volunteer's needs are addressed individually, and our advice is tailored to meet their requirements/aspirations. Advice may relate to local opportunities and/or across the wider area via the Volunteering Wales website.

We also provide support to organisations who wish to include volunteers as part of their workforce, by promoting their volunteering opportunities, as well as offering information and advice on volunteer recruitment, selection and onboarding. We also support and broker corporate volunteering for organisations.

What we achieved:

- **Provided one-to-one support for 194 individuals** and supported **88** into appropriate volunteering placements within the community
- At our **Annual Volunteering Fair** we **facilitated 17 organisations** to promote their services and volunteering opportunities directly to the public.
- We celebrated the achievements of volunteers across 6 categories of awards at our **Annual Volunteer Recognition Awards**, and welcomed our returning host, Andrea Byrne for the evening.
- We held a **Volunteering Fair** in collaboration with the Job Centre, and committed to a regular outreach programme to support their customers to explore volunteering.
- With additional capacity we **introduced outreach sessions at the Job Centre**, where Work Coaches could directly refer their customers to explore interest in volunteering.



- We continued to **provide advice and support to EE on corporate volunteering opportunities**, as well as facilitating a corporate volunteering placement for Barclays Bank staff.
- Staff undertook their own volunteering and **supported the Merthyr/Cynon Foodbank and the Merthyr Tydfil Poppy Appeal**, as part of our Corporate Volunteering Policy.

“We’ve been overwhelmed by the support. It’s amazing how much has been done in a few hours. We’re very grateful to all the volunteers for their time and effort”

Lisa Lewis (Centre Manager) discussing the Community Centre Clean Up VAMT helped organise.



- 5 organisations benefited from our **Youth Led Grants programme** and received a combined total of **£5,800**.

Case Study / Highlights

“Volunteering has made a huge difference to me. It gave me the chance apply my skills from my economics degree in a real-world setting. I developed new skills such as minute-taking and creating write-ups to provide back to those running the repair cafes.....I’ve since secured a job in a similar area, where I’m continuing to use and build on the skills I developed through volunteering.

It’s also given me more to talk about in interviews and has boosted my confidence massively. It has also given me a reference and improved my communication skills”.

TS – Volunteer

Case Study / Highlights

“It’s always great working with VAMT, and Lowri was fantastic in supporting the event from start to finish. She made sure everything ran smoothly and created a really welcoming space for our learners to explore volunteering opportunities. Her friendly and approachable manner helped students feel at ease, and it was clear they felt comfortable asking questions and getting involved.

What’s even better is that this isn’t a one-off — Lowri will be continuing to work with us throughout the year, helping learners find volunteering roles that really suit them and support their personal and professional development.

These kinds of partnerships are so valuable. They help bring learning to life and give students the chance to grow in confidence, build skills, and connect with their communities in a meaningful way. We’re really looking forward to continuing the collaboration with VAMT and seeing the difference it makes to our learners over the coming year.”

Liana James. Employability and Enterprise Coordinator at The College Merthyr Tydfil

Good Governance

Our core offer includes supporting the establishment of a range of new organisations and community groups; provision of a range of 1:1 support which includes offering information, advice and guidance relating to business planning; development of policies and procedures; and support/access to a range of training and development opportunities.

Over the year 17% of our interactions related to governance, which is an increase from 12.7% last year.

What we achieved:

- Ongoing facilitation and support for the recruitment and involvement of third sector members in the **Scrutiny Committees of Merthyr Tydfil County Borough Council**. We were able to bring forward two new members.
- For **Trustees Week** we provided a catalogue of training opportunities to member organisations for sharing with their Trustees. Routinely and throughout the year we continue to promote the TSSW Knowledge Hub and its resources to support Trustees, as well as utilise our own website to share information and tools to support Trustees in executing their roles and responsibilities.
- We were actively involved in the **Amser Grant Panel** which is administered by Interlink RCT and offers funding to provide respite opportunities for unpaid carers. 10 groups received funding and supported 1005 unpaid carers; provided 161 group activities; 125 days out and 4 overnight breaks.
- Supported a **TSSW review of the Funding Wales portal** by adopting a role to quality assure the information held on the portal. This included checking accuracy of funders' details, and ensuring their funding priorities were updated. This important review ensures reliability of the information accessed by organisations seeking funding opportunities.

“ I wanted to take a moment to express my gratitude once again for the invaluable safeguarding training we undertook on October 25. It was incredibly insightful and beneficial for our ongoing efforts in the community. ”

Geraint
JKS Valleys Karate Academy

“ Ensuring the club remains sustainable for the future is very important to us. Since taking on the roll as Chairperson, I have learned so much; it has given me greater confidence and a deeper sense of community, which is especially essential, as I get older. The support of VAMT has been invaluable. From helping us set up an effective committee/team to supporting us through a challenging period, they provided reassurance and clear guidance, helping us to move forward with confidence. It is comforting to know they will continue to be there for us whenever we need support ”

Pentrebach & Abercanaid Older Persons
Group

Case Study / Highlights

We wanted to set up a group for people over the age of 60 in the Cefn Coed community, but also serving the surrounding villages including Trefechan. The aim of the group was to combat loneliness and isolation and build connections and friendships. Our main challenge was that we didn't know how to go about doing this legally and if we could apply for funding to make it happen. VAMT helped us by giving us support to develop our governing document and set up a committee. We also needed policies in place to help us run in line with our constitution. VAMT were able to give us a good understanding of what we needed to do to ensure we were running our group correctly. This included practical support in writing our constitution and policies as well as enabling us to attend Safeguarding Training. During the training session we met another group committee who are very similar to ourselves who operate in another area of Merthyr Tydfil. We are going to meet regularly to support each other and learn from each other. In addition to the training and support with our governance, VAMT also helped us with a funding application to the Awards for All grant for £19940, where we were successful with a grant for equipment, refreshments and outings. - Cefn Coed Over 60's Group

“ We are over the moon with the support we've had. We were on the brink of closing the group as we couldn't run without any funding. If VAMT hadn't helped us with the bank and committee we couldn't have applied for the funding. You're amazing Karen, can't thank you enough ”

Becca's Besties

“ Without the support we had from Voluntary Action Merthyr Tydfil we would not have known how to set up our constitution or to develop the policies. The support we have had has been excellent ”

Cefn Coed Over 60's



Sustainable Funding

40% of our interactions this year related to requests for support with funding; whether sourcing appropriate grant funding opportunities; advice and/or support with writing successful funding applications. This is slightly higher than in the previous year and reflects the sustained issues that members are encountering as a direct result of the ongoing financial crisis.

What we achieved:

- Direct support for **20 organisations** who collectively went on to secure **£1,615,413 of funding**
- We administered **1 local** and **2 regional grant schemes**, and allocated a total of **£302,696 to 10 organisations**
- We increased our **"Meet the Funder"** programme and offered **14 sessions** which **94 individuals** attended

Local Grant Schemes

- **Youth Led Grants (5 awards)** – to support small projects / activities delivered or led by young people. Our governance and administration of this grant includes the involvement of Merthyr Tydfil Borough Wide Youth Forum whose members participate in our grant panel, and in the decision making of grant awards. A total of £5,800 was allocated to five organisations



"This Awards for All funding wouldn't have been possible without your support. Thank you for making this happen."

**Merthyr Malayali Cultural Association,
UK - MMCA**

Regional Grant Schemes (Cwm Taf / Cwm Taf Morgannwg) – we administer on behalf of the wider Cwm Taf Morgannwg region.

- **Regional Integration Fund** to retain **Befriending Support**. 3 organisations secured funding to deliver befriending services. Volunteers continue to be essential to the delivery of befriending services and this particular grant fund. The 3 providers recruited 91 volunteers throughout the year to complement their existing volunteer workforce who went on to collectively deliver 2283 home visits, 676 sessions and 70 new projects / groups. 359 new people were referred for support with 1817 people attending sessions in the community.
- **Regional Integration Fund Community Capacity Grant Scheme** to support people living with **dementia** and/or their Carers (**2 awards**). 835 people were supported across the two projects. One project introduced 3 volunteers who gave 93 hours of support.

Case Study / Highlights

The Merthyr Osteoporosis Society was set up 18 years ago and supports people living with osteoporosis and their families with information, guidance and peer support.

The group has a membership of 60 people and meets monthly in a local bowls club which is fully accessible. We have speakers including specialist medics who give advice on lifestyle and exercise, as well as general speakers who may be of interest to our membership. Many of our members are living with multiple long term conditions such as macular degeneration, osteoporosis, hearing loss, stomas and poor mental health.

We wanted to increase the frequency of our group sessions as it was highlighted by our membership that loneliness was becoming an issue for many of our members, as our sessions were the only time that they may have any social interaction. The main issue with having an additional session was the cost of room hire and refreshments. In addition, we wanted to facilitate outings and activities, in a safe way which supports the confidence of our members. The group has a positive influence on our members wellbeing and confidence, as well as building support networks and friendships.

We worked closely with Voluntary Action Merthyr Tydfil to develop a grant application to Awards for All. The Development Officer ensured that we had the correct policies and procedures in place as well as the correct public liability insurance to cover our outings. VAMT helped us with the grant application and setting up the Awards for All online portal account.

The grant was successful and gave us £15,010 to run our additional session each month, have a number of outings and some equipment such as a portable PA system to help with those who have hearing difficulties.

These outings will enable our lonely and isolated members to access social opportunities outside of their community, build confidence, self-esteem, independence and social stimulation while in a safe environment with people they trust and are comfortable with. In addition, people are reunited with old school friends, rebuilding their social networks and reminiscing.

We would have found making a grant application very challenging without the support of VAMT. The portal itself is a challenge for someone who is not used to using these systems.



Engagement & Influencing

VAMT exercises a range of approaches for engaging with member organisations and partners as demonstrated below:

What we achieved:

- **VAMT co-ordinated, facilitated and represented the Third Sector across a range of networks and forums themed around:** Health & Wellbeing, Children Young People and Families, Food Prosperity & Food Pantries, Volunteer Managers and Third Sector Leaders
- Arranged events including **Meet the Funder Sessions** and **One Merthyr Workshops**
- Across the year **430 people** attended our events, networks and forums
- **3 editions** of our formal newsletter 'Inform'



- **23 bulletins** throughout the year from our members including a funding bulletin, consultation bulletin and fortnightly bulletin covering events / training opportunities

Social Media

- There were **9799 users to our website** (3299 more than last year) and 20,977 page views, with the most accessed page relating to news updates.
- **Facebook** continues to be a social media priority, and we increased our followers by 37% to 1.9k.
 - ◆ We have achieved **93% increase** in engagement over the period.
 - ◆ With **32.3%** of reposts and **59.5%** of views being by non-followers.
- We are building our profile and expanding connections on **Linked-In**.



Partnership Meetings

- VAMT team engaged in **53 strategic partnership and planning groups** at local / regional level including Regional Partnership and its sub groups, Public Service Board, CTMUHB Stakeholder Reference Group and Merthyr Cluster in addition to supporting the TSSW Partnership Structure.





Re consultation
newsletter

“ Thanks for the info, I think that summary is really useful as there are so many consultations open at any one time. ”

Paul Gray Tydfil Training

“ Thanks to your support, we were able to create a more inclusive and welcoming environment, and take an important step towards truly co-produced communication in Primary Care Mental Health Services. The focus group simply wouldn't have been possible or had the same impact without your efforts. ”

April Lloyd & Steven Hoare,
Local Primary Mental Health
Support Service

Case Study / Highlights

A cause for concern around sustainability of the sector was a point of discussion at the Third Sector Leaders' Forum and led to the development of a film showcasing the important role that voluntary organisations play in supporting local people and strengthening communities across Merthyr Tydfil. 'Because We Weren't There...' highlights the wide range of support provided by voluntary and community groups and organisations, including helping vulnerable residents and tackling social isolation, to creating opportunities for young people and improving wellbeing across Merthyr Tydfil. Produced by Merthyr Valleys Homes in collaboration with the Third Sector Leaders' Forum members the film demonstrates powerful stories and real-life examples of how voluntary organisations are vital to communities, often stepping in where support is needed most.

NB: The film was launched locally and at Gofod3 in June 2026

Added Value through Project-Funded Work

As outlined in our previous report we were expecting some change around our project funded staff this year. What follows is a sample of their work:

Community Coordinator: via Cwm Taf Morgannwg Regional Integration Fund (RIF)

This project is delivered by two Coordinators. They provide support to people aged 50+ to access services and activities in the community to benefit their health and wellbeing.

- **Referrals received 422** - 46% of which are self-referrals (32% in the previous year)
- **Referrals made 261**
- **Social prescribing /signposts to third sector support 829**
- Both Coordinators successfully completed **ILM Advice & Guidance Level 4 training**

Community Resilience Officer

- Facilitated the Children, Young People & Families forum, bringing forward opportunities for shared learning, networking and collaboration.
- Completed a training needs analysis across members, identifying gaps and key skills trends to inform VAMT's training plan for the year ahead.
- Facilitation of the Borough-wide Food Prosperity forum which enabled networking, knowledge-sharing, and insight into the direct impact of local food provision. Also continued engagement with Local Food Pantries to strengthen relationships and improve targeted support for food provision.

Disappointingly we are unable to sustain the post going forward and will no longer facilitate the Borough-wide Food Prosperity Forum.

Community Rail Officer: via Transport for Wales

- Organised and facilitated the formal launch event of the 3 Valleys Community Rail Partnership (CRP). Successful in achieving Department of Transport accreditation for the CRP.
- Planned and collaborated with others to deliver a series of events including Trevithick Heritage Walk; Railway 200 at Brecon Mountain Railway and a Polar Express craft morning; with over 600 participants.



- Developed and presented a "Women's Safety on the Rails" proposal to Criminology Community of Practice Group which is being put forward as a research project for students.
- Introduced work placements for 2 students (Merthyr College and Cardiff University), providing opportunity for them to strengthen their portfolios, and for the CRP to benefit from their involvement and perspective.
- Secured £10,000 from TfW for wellbeing walks to be delivered in RCT by New Horizons Mental Health Charity.

Mental Health Involvement & Development Officer: via Cwm Taf Morgannwg University Health Board

- In partnership with the Primary Care Mental Health team, facilitated a focus group of people with lived experience to review patient letters issued during waiting periods and appointment scheduling. Feedback from the Health Board highlighted the significance of their involvement and as a result, patient communications are now being redesigned to be more thoughtful, accessible, and supportive.
- Co-led a pilot workshop to train staff working in a mental health rehabilitation unit, with a strong emphasis on integrating lived experience into the learning process. People with lived experience were actively involved in co-producing the training materials and participated in delivering the session. Their contributions were central to the success of the workshop, with staff responding positively to the real-life perspectives shared.
- Strengthened lived experience involvement across key mental health projects by coordinating Lived Experience Experts' participation in staff training reviews, the Rehab Service Evaluation, and the development of the Pinewood House Welcome Pack. This directly improved the relevance and quality of these services by ensuring they reflected the real experiences and priorities of residents and families.

Invest Local Ynysowen Development Officer: via Invest Local Ynysowen (ILY)

- Supported the Ynysowen Events and Social (YES) group to secure almost £15k for equipment for their annual Summer Carnival. Also supported the Aberfan Ladies Football club in accessing £2000 of Small Grants to support their new club.
- Facilitated a Wellbeing Event in Ynysowen where 16 local groups, organisations and businesses provided advice and support, taster sessions and interactive activities. More than 40 local people attended.
- Collaborated with Age Connects Morgannwg to pilot the delivery of Digi Cafes at community drop in sessions. Uptake was positive and this will become a regular monthly opportunity.
- Provided 1:1 support to Taff Rocks to introduce a new wellbeing questionnaire for their workshops to support data collection, and gave advice on the BCT Social Return on Investment data research.

Volunteering Officer (via SPF funding)

- This post significantly enhanced our volunteering offer across the year; growing the profile of the work significantly through in-person, internal and digital engagement.
- Further developed and strengthened the partnership with Merthyr College; delivered multiple talks to students across the year; and co-organised a Volunteer Fayre purposely for student and lecturer engagement.
- Overall annual targets were all achieved or exceeded and this project expanded access to volunteering, strengthened third sector capacity, and increased community engagement across Merthyr Tydfil.
- Our monitoring and evaluation data and reporting was upheld by the MTCBC SPF Team as a model of best practice, and permission was given to utilise this in onward reporting to the regional administrator.

Despite the clear success of the project, it has not been supported for progression to the successor programme (Local Growth Fund).

Organisational Developments

- During the year, we undertook a comprehensive review of our membership records to ensure that all member organisations have accurate and up to date contact information. We are now confident that all VAMT member organisations listed within our CRM are active and operating, and that our membership data is significantly more accurate, compliant, and fit for purpose.
- To advance our work around equality and inclusion, we embarked on the Diverse Cymru Cultural Competence Certification Scheme. An internal task and finish group has been established and we are currently reviewing our policies, procedures and practice.
- VAMT became an Early Adopter of an Impact Framework piloted across TSSW between April and September 2025. Surveys were issued following 1:1 work with our members (in excess of one hour duration) and/or following participation at an event/network/Forum or attending training that we had facilitated. We achieved a
 - ◆ 40% response rate for our 1:1 work, and
 - ◆ 36% response for events/training.
 - ◆ 97% of participants rated the event / training as very good or excellent and
 - ◆ 77% agreed / strongly agreed that their confidence was increased to perform their role.

Plans for Future Periods

In addition to maintaining our core delivery across the four pillars:



Volunteering



Governance



Sustainable Funding



Engagement & Influence

we plan to:

- **Introduce a Community Lottery Scheme for members to have opportunity to raise unrestricted funds. This will further enhance our work around sustainable funding.**
- **Undertake a full membership survey, and use the results to inform the development of our next strategic plan.**

Statement of Financial Activities

For the Year Ended 31 March 2026

	Unrestricted Funds	Restricted Funds	Total Funds	Total Funds
	2026	2026	2026	2025
	£	£	£	£
Income and endowments from:				
Donations and legacies	286,391	710,800	997,191	1,025,131
Other trading activities	48,924	-	48,924	36,492
Investment income	21,187	-	21,187	19,147
Total	356,502	710,800	1,067,302	1,080,770
Expenditure on:				
Charitable activities	397,768	635,431	1,033,199	961,173
Net gains/(losses) on investments	(7,457)	-	(7,457)	(4,275)
Net income/(expenditure)	(48,723)	75,369	26,646	115,322
Transfers between funds	153,074	(153,074)	-	-
Net movement in funds	104,351	(77,705)	26,646	115,322
Reconciliation of funds:				
Total funds brought forward	1,004,364	226,196	1,230,560	1,115,238
Total funds carried forward	1,108,715	148,491	1,257,206	1,230,560

Balance Sheet

As at 31 March 2026

	2026 £	2025 £
Fixed Assets		
Tangible assets	77,262	79,681
Investments	80,007	87,464
	157,269	167,145
Current Assets		
Debtors	59,464	59,688
Cash at bank and in hand	1,078,048	1,043,493
	1,137,512	1,103,181
Creditors		
Amounts falling due within one year	(37,575)	(39,766)
Net Current Assets	1,099,937	1,063,415
Total assets less current liabilities	1,257,206	1,230,560
Net Assets	1,257,206	1,230,560
Funds		
Unrestricted funds	1,108,714	1,004,364
Restricted funds	148,492	226,196
Total funds	1,257,206	1,230,560

Trustees and Charity Administration

Charity & Company Name	Voluntary Action Merthyr Tydfil
Charity Registration Number	1118403
Company Registration Number	6058360
Registered Office	89-90 Pontmorlais, High Street, Merthyr Tydfil CF47 8UH
Trustees	Michael Ronan, Treasurer and Chair Anne Roberts MBE Kayleigh Nor-Val Nicola Mahoney Jeff Evans Howard Jackson Julia Burgess Carol Evans Ryan James Gareth Marshall Dr Victoria Winckler CBE
Chief Officer / Company Secretary	Sharon Richards
Banker	HSBC, 127-128 High Street, Merthyr Tydfil CF47 8DN
Auditor	Baker Knolly Chartered Accountants Orbit Business Centre, Rhydycar Business Park, Merthyr Tydfil, CF48 1DL

The VAMT Team

Claire Williams	Operations Manager
Diane Lewis	Business Support Officer
Emily Whiteman-Cranston	Community Resilience Officer
Frances Barry	Lead Officer – Volunteering & Communications
Ian Howell-Morgan	Community Coordinator
Karen Vowles	Lead Officer – Community Development
Karen Powell	Lead Officer – Health & Wellbeing
Laura Brosnan-James	Community Development Officer Invest Local Ynysowen
Laura Johnson	Business & Finance Manager
Lowri Hunt	Volunteering Officer
Sharon Jones	Mental Health Involvement & Development Officer
Sharon Richards	Chief Officer
Susan Jones	Community Coordinator
Verity Lewis	Community Rail Officer