**COVID-19 Group - Model Volunteer Agreement**

Volunteers are essential to our combined effort as part of (*name of group)*. We hope that we all enjoy volunteering as part of our group and we all feel a part of our team. This agreement tells us all what we can expect from each other. We will support each other and be kind.

**We will all do our best to work together to:**

* Share information on how we can carry out our roles safely.
* Respect and value each other and the help we give free of charge.
* Put in place things that will help keep us and the people we support safe.
* Be kind and understand that the work that we are all doing can be challenging and upsetting.
* Keep in touch and contact each other by phone, email and/or social media.
* Try to match what people need with our skills and interests.
* Be open to discuss concerns and support anyone who is not satisfied with how their work is organised.
* We will not ask anyone to do what they do not want to do.
* Take any concerns anyone has seriously and look at how we can address those concerns.
* Deal with challenges and differences in a professional and confidential way.
* If we cannot help or are concerned about someone, we will ask for support and advice.

**We agree to do our best to:**

* We will do our best to be reliable, honest, respectful and kind
* To give as much warning as possible whenever we cannot volunteer as expected
* To follow the groups rules and procedures, including health and safety, keeping people safe and confidentially
* To avoid making any negative comments about any individual or the group on social media.