

Third Sector Support Wales 2017/18 Regional, sub-Regional and Collaborative Operational Plan



Cefnogi Trydydd
Sector **Cymru**

Third Sector
Support **Wales**

TSSW Region

Cwm Taf



Ariennir yn Rhannol gan
Lywodraeth Cymru
Part Funded by
Welsh Government

Volunteering

What impact do we want to achieve?

- More people, organisations and communities in Wales benefit from volunteer involvement
- Individuals have high quality volunteering experiences
- Volunteers support the sustainability and governance of services and community resilience
- The contribution of volunteering to the well-being of Wales is championed and recognised

How we will achieve the impact

For each heading, relating back to the detail in the Core Service Standard, provide a bulleted list of your key services activities - your "offer" to the sector that you will deliver through joint TSSW delivery or through external collaboration. In the 'joint TSSW delivery' section please make clear if an activity is a regional, multi regional, sub regional or national (ie with WCVA) collaborative activity.

Theme 1: Grants

Detail the amount, source, beneficiaries, etc...

Through joint TSSW delivery we will provide the following:

- Provide a regional CVC representative to the Volunteering Wales Grant making process through the Volunteering Wales Project Board.
- Hold a regional event to promote the Volunteering Wales scheme.

Theme 2: Networks and Communication

Specifically highlight any innovative practice.

Through joint TSSW delivery we will provide the following:

- Intention to develop a Cwm Taf Volunteers Management Network expanding the existing RCT network to share best practice.
- Promote a new practical quality assurance scheme developed in Cwm Taf for volunteering called 'Valuing Volunteers.'

Theme 3: Volunteer recruitment and placement

Through joint TSSW delivery we will provide the following:

- Support volunteers and volunteer involving organisations to promote and access opportunities throughout Cwm Taf.

Theme 4: Volunteer management

Through joint TSSW delivery we will provide the following:

- Intention to develop a Cwm Taf Volunteers Management Network expanding the existing RCT network

- Collaborate to deliver training framework volunteering modules (B1, B2, B3 and B4) for Cwm Taf and offer taster sessions where required.
- Provide advice and training on safeguarding

Theme 5: Raising the profile of the sector and volunteers

Details of any marketing campaigns, use of Social Media, events, awards etc

Through joint TSSW delivery we will provide the following:

- Joint themed marketing campaigns around Volunteers Week.

Good Governance

What impact do we want to achieve?

- Trustees are more confident about leading their organisations and maintaining high standards of governance
- Third sector personnel, managers and trustees have the knowledge and skills they need to enable their organisations to operate sustainably, fairly, legally and safely

How we will achieve the impact

For each heading, relating back to the detail in the Core Service Standard, provide a bulleted list of your key services activities - your “offer” to the sector that you will deliver through joint TSSW delivery or through external collaboration. In the ‘joint TSSW delivery’ section please make clear if an activity is a regional, multi regional, sub regional or national (ie with WCVA) collaborative activity.

Theme 1: Information and advice

Highlight any item were you think there is an innovative approach

Through joint TSSW delivery we will provide the following:

- Provide a Cwm Taf CVC representative to the TSSW Engagement Events Planning Group and offer a venue for one of the three regional events to be held in Wales
- Support groups with safeguarding compliance/good practice by responding to requests for policy development. Use CVC Safeguarding Policy as a model or alternatively a model that has been developed specifically for smaller organisations.
- Promote the Cwm Taf Safeguarding website <http://www.cwmtafsafeguarding.org/>
- Supporting groups by disseminating safeguarding policies and procedures as developed by the Cwm Taf Safeguarding Children Board.
- Submit a “Stage 2”, Rural Development Fund application entitled “Place Based Digital Capacity” which aims to provide small community organisations with technical skills, knowledge and support. If successful, implement the project in the “rural” wards of RCT and Merthyr Tydfil.

Through external collaboration we will provide the following:

- Develop work with the Public Service Board to recruit support and trustees to the Third Sector from the Public Sector.

Theme 2: Learning and development

Include details of any training both framework and general training. Include any specific CPD you have for your staff and volunteers.

Through joint TSSW delivery we will provide the following:

- Safeguarding training at Level 1 and Level 2 incorporating both vulnerable adults and safeguarding children and young people

Theme 3: Supporting implementation of quality assurance systems

Through joint TSSW delivery we will provide the following:

- Promote PQASSO Essentials
- Promote Valuing Volunteers

Theme 4: Raising the profile of the sector

Highlight any innovation being used

Through joint TSSW delivery we will provide the following:

- Work with the Public Service Board to develop a Community Compact that raises the profile of the Sector, what is it able to deliver and how it should be supported.

Sustainable Funding

What impact do we want to achieve?

- Organisations secure and generate the income they need to survive and grow
- New organisations or services are established to meet identified needs

How we will achieve the impact

For each heading, relating back to the detail in the Core Service Standard, provide a bulleted list of your key services activities - your "offer" to the sector that you will deliver through joint TSSW delivery or through external collaboration. In the 'joint TSSW delivery' section please make clear if an activity is a regional, multi regional, sub regional or national (ie with WCVA) collaborative activity.

Be sure to highlight any areas of innovative practice.

Theme 1: Information and advice

Through joint TSSW delivery we will provide the following:

- Share funding information through funding bulletins
- Hold a regional event to promote the Volunteering Wales scheme.

Theme 2: Learning and development

Through joint TSSW delivery we will provide the following:

- A clearer joint offer of learning and development available to third sector organisations and jointly promote learning across Cwm Taf.

Theme 3: Raising the profile of the sector

Through joint TSSW delivery we will provide the following:

- Work with the Public Service Board to develop a Community Compact that raises the profile of the Sector, what is it able to deliver, and how it should be supported.

Through external collaboration we will provide the following:

- Collaborate with the Cwm Taf Public Health Team and Cwm Taf UHB to promote the Cwm Taf Crystal Trophy Awards scheme. These are cash awards that recognise the contribution to well-being by third sector organisations. CVC staff are also involved in the assessment process as equal partners.
- Develop an Impact Report on behalf of the Cwm Taf Mental Health Forum.

Theme 5: Access to funding

Detail the amount, source, beneficiaries etc

Through joint TSSW delivery we will provide the following:

- Administer the £240,000 Community Capacity Grant Scheme for third sector organisations to support Intermediate Care Fund (ICF) priorities ie older people, learning disability, carers and children with complex needs. Promote the scheme, support applicants, collate applications and support the Grants Panel. Provide monitoring advice and support to successful applicants. Provide monitoring reports to Cwm Taf UHB.
- Administer £100,000 of ICF funding to commission befriending services in Cwm Taf
- Develop proposals for sustainable funding for third sector organisations to deliver public services, for example, through social prescribing and community wellbeing hubs; liaising with the Wellbeing Board, Social Value Forum and Cwm Taf Joint Commissioning Group

Through external collaboration we will provide the following:

- Develop proposals for sustainable funding for third sector organisations to deliver public services, for example, through social prescribing and community wellbeing hubs; liaising with the Alliance of Alliances, the Learning Collaborative and Cabinet Minister.

Engagement and Influencing

What impact do we want to achieve?

- Public bodies engage effectively with third sector organisations as a route to civic participation
- The third sector effectively influences policy at all levels
- The third sector is a vital route to participation and engagement, including with minority and disadvantaged groups, and is recognised as such
- The sector is actively involved in planning, delivering and scrutinising public services

How we will achieve the impact

For each heading, relating back to the detail in the Core Service Standard, provide a bulleted list of your key services activities - your “offer” to the sector that you will deliver through joint TSSW delivery or through external collaboration. In the ‘joint TSSW delivery’ section please make clear if an activity is a regional, multi regional, sub regional or national (ie with WCVA) collaborative activity.

Theme 1: Information and advice

Through joint TSSW delivery we will provide the following:

- Provide a Cwm Taf CVC representative to the TSSW Engagement Events Planning Group and offer a venue for one of the three regional events to be held in Wales
- Contribute to the TSSW Policy information briefings and share with the public and third sector
- Promote best practice in commissioning arrangements by maintaining the Commission Accomplished website <http://www.commissionaccomplished.co.uk/>
- Support organisations to link with appropriate regional influencing channels *eg* Regional PSB, SSWB Partnership Board, health related programme boards, SE Wales Regional Skills Partnership, Community Safety Partnership Compacts, PCCs
- Develop a new Blog called 'Working Together' which will provide a conduit for providing information and engaging the third sector on partnership and policy developments
- Continue to link with Dewis and encourage third sector and community organisations to register content on the website. Continue to support the Findagroup website which is integrated with Dewis
- Provide information and advice on the development of the Cwm Taf Well Being Plan and the SSWB Area Plan following the publications of the well-being statements and the population needs assessments.
- Interlink and VAMT will continue to employ a team of five Community Coordinators to support older people to access community services in order to maintain their independence and enhance well-being. This involves continuing to identify and raise awareness of all the support available within the community, from clubs and societies to social care, to service users, carers, patients and public service partners. Four of the Coordinators are locality based and one is focused on primary

care settings across Cwm Taf. This project has continued to evaluate very well and has been prioritised for continued funding in 2017/18.

Through external collaboration we will provide the following:

- Work with the Public Service Board to develop a Community Compact that raises the profile of the Sector, what is it able to deliver, and how it should be supported.

Theme 2: Third sector voice

Through joint TSSW delivery we will provide the following:

- Facilitate and support regional third thematic sector networks and collaboration, engaging relevant officials from public bodies. This will include;
 - Cwm Taf Older Persons Network
 - Cwm Taf Mental Health Forum
 - Cwm Taf Mental Health Service User Network
 - Learning in Action Conference in May ‘Learning through Listening Stories of Our Lives’
 - Facilitate the Cwm Taf Social Value Forum
 - To build the Community Capacity required to meet the principles of the SSWB Act.
 - Support, engage with and represent the wider 'Building Community Capacity Network' that comprises people and community groups that are working to improve the wellbeing of communities
 - Other events linked to regional development related to the SSWB Act, FGW Act etc
- Facilitate effective third sector involvement in regional public sector governance arrangements, including WCVA representation where appropriate and agreed eg regional partnership boards, UHB structures etc. This includes the following;
 - Cwm Taf Public Service Board
 - Cwm Taf Partnership Board
 - Cwm Taf Public Engagement Group (PEG)
 - Cwm Taf Community Safety Partnership
 - Cwm Taf Cohesion Group
 - Cwm Taf Substance Misuse Area Planning Board
 - Cwm Taf Youth Offending Service
 - Cwm Taf Sexual Violence & Domestic Abuse Forum
 - Cwm Taf Migrant Worker Forum
 - Cwm Taf SSWBA Partnership Board
 - Cwm Taf SSWBA Transformation Leadership Group
 - Cwm Taf SSWBA - Social Value Forum
 - Cwm Taf SSWBA - Commissioning Group
 - Cwm Taf SSWBA DEWIS
 - Cwm Taf SSWBA Population Needs Assessment Group Engagement
 - Cwm Taf SSWBA PNA Core Group
 - Cwm Taf Supporting People Planning Group (SPPG)
 - Cwm Taf SCWDP (Social Care Workforce Development Partnership) Executive Group
 - Cwm Taf Carers Strategic Partnership Board
 - Cwm Taf Health Board - Palliative Care and End of Life Steering Group
 - Cwm Taf Health Board - Stakeholder Reference Group
 - Cwm Taf Flu Planning Group
 - Cwm Taf Inequalities in Health Group

- Cwm Taf Winter Pressures Group
 - Cwm Taf Care Homes Review Steering Group
 - Cwm Taf Accessible Healthcare Standards T&F
 - Cwm Taf Unscheduled Care Group
 - Cwm Taf Safeguarding Boards (joint children / adults)
 - Cwm Taf Safeguarding Joint Policy & Procedures Group
 - Cwm Taf Safeguarding Adult Learning and Development Group
 - Cwm Taf Safeguarding Adults Operational Committee
 - Cwm Taf Safeguarding Children Operational Committee
 - Cwm Taf Safeguarding Children Quality Assurance & Standards Group
 - Cwm Taf Safeguarding Children Training & Communications Group
 - Cwm Taf Safeguarding Children Training Delivery Group
 - Cwm Taf T4MH Children's Delivery Group
 - Cwm Taf T4MH Older Persons Delivery Group
 - Cwm Taf Co-occurring substance misuse group
 - Cwm Taf Together for Mental Health (T4MH) Partnership Board
 - Cwm Taf Local Action Group (RDP)
 - South Wales Police / Fire Service Compact
- As a Cwm Taf Region we will;
 - Engage in the development of the Cwm Taf Well Being Plan and the SSWB Area Plan for their publication in April 2018 and implementation
 - Identify and publicise regional consultation opportunities of interest to the sector
 - Provide responses on behalf of the sector to regional consultation exercises on issues affecting significant parts of the sector.
 - Contribute to consultation opportunities led by third sector partners
 - Share information about regional scrutiny opportunities and support third sector engagement eg the new Cwm Taf PSB scrutiny arrangements and UHB strategic boards

Theme 3: Raising the profile of the sector and campaigning

Detail specifically any support offered for campaigning and collective action

Through joint TSSW delivery we will provide the following:

- Explore the concept of a "Community Compact" in Cwm Taf and engage the Cwm Taf PSB in the process. This will be developed regionally and could;
 - Review learning from the previous Compact and governance arrangements with statutory partners
 - Incorporate regional dimension and regional partners
 - Review of existing codes of practice eg partnership working
 - Localise the WG Funding Code of Practice
 - Build community capacity and developing resilient communities through exploring Community Wellbeing Centres, Neighbourhood Networks and Community Hubs
- Regional collaboration on relevant issues
- Initiate and lead on joint campaigns on issues affecting significant parts of the sector
- Build an evidence base of 'what works'

Through external collaboration we will provide the following:

- Coproduction Wales - looking to develop Cwm Taf as a test bed for coproductive practice sharing best practice with other areas of Wales.
- Talwrn - adopt ideas and promote reports on improving governance and applications to develop sustainable third sector organisations.